Volunteer Group Supporter - Virtual

Post COVID Rehabilitation Service

Lincolnshire Community Health Services NHS Trust

Our Community Health Services are now delivering education and support groups virtually. This means that patients from across the county can come together, share their experiences and get support. Volunteers play a vital part in facilitating these groups and making patients feel welcome and comfortable.

This role involves:
Contacting patients before the group to motivate them and check they can get online
Welcoming and introducing group members online
Facilitating conversation and discussion
Collecting feedback from patients and staff to inform the development of the group
Researching and preparing resources to support the group

This role would suit people who:
Enjoy conversation and meeting new people
Can be sympathetic and understanding of patients' needs
Can use their initiative as well as working under direction
Have excellent listening and facilitation skills
Have an interest in supporting those with long term conditions

What to expect from the role:
To gain experience of working directly with patients in the NHS
To increase your knowledge of health education and rehabilitation
The opportunity to use your experiences to support others
To gain confidence and skills by leading and/or facilitating in a group setting

Free training provided for this role
Completion of virtual handbook – Your Volunteer Journey
Volunteer Induction Session (3hrs face to face or virtual)
E-Learning for Healthcare – Volunteer Learning Modules
Local induction and orientation

An opportunity to gain a National Volunteer Certificate

A **free** Enhanced Disclosure and Barring Service (DBS) check is required and provided for this role.

Service: Post COVID Rehabilitation Service
Location: Virtual MS Teams
Days/hours: Once a week for 2hrs plus preparation time

For further information about this role please contact the Volunteering Services Team on lhnt.volunteer4lchs@nhs.net