Hospital to Community Support Volunteer

Stroke Service

Lincolnshire Community Health Services NHS Trust

Our patients benefit from having good information about what happens when they are discharged from hospital. Volunteers support patients in hospital and help them to prepare for their rehabilitation at home. This includes giving information and resources as well as explaining about services that can help.

This role involves:
Setting up and supporting patients to use digital resources
Giving out relevant information and signposting
Keeping patients company by engaging in conversation
Motivating patients to complete self-directed therapy
Helping patients to keep in touch with their family through virtual visiting

This role would suit people who:
Enjoy conversation and meeting new people
Can be sympathetic and understanding of patients' needs
Can use their initiative as well as working under direction
Have good digital skills
Have experience of stroke; personal or professional

What to expect from the role:
To gain patient-facing experience in a hospital setting
To gain an understanding of both acute and community care
To increase your knowledge of hospital wards and long-term conditions
To have the opportunity to use your experiences to support others

Mandatory training for this role
Completion of virtual handbook – Your Volunteer Journey
Volunteer Induction Session (3hrs face to face or virtual)
E-Learning for Healthcare – Volunteer Learning Modules
Local induction and orientation
Role specific training through shadowing

An Enhanced Disclosure and Barring Service (DBS) check is required for this role.

This role requires a full COVID-19 vaccination (or official exemption) from April 1st 2022.

Service: Lincolnshire Stroke Service
Location: Lincoln County Hospital
Days/hours: Mon-Fri, preferably 10am-12pm (times can be flexible)

For further information about this role please contact the Volunteering Team on lhnt.volunteer4lchs@nhs.net