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SAFEGUARDING ADULTS

VOLUNTEER INDUCTION

ADULT SAFEGUARDING IS EVERYONE'S BUSINESS

Everybody has the right to be safe no matter who they are or what their circumstances.

Safeguarding is about protecting everyone from harm, abuse or neglect.

As a volunteer, you have:

A duty of care.
It is your duty to identify and report any concerns, not to take action or investigate further.

A responsibility to be aware of the Prevent strategy and an obligation to report concerns.

ADULT WITH CARE AND SUPPORT NEEDS

Adult safeguarding duties under the Care Act 2014 [1] apply to an adult, aged 18 or over, who:

- Has needs for care and support and
- Is experiencing, or at risk of, abuse or neglect and
- As a result of those care and support needs, is unable to protect themselves from either the risk of, or the experience of, abuse or neglect

We refer to these adults as 'adults with care and support needs'. You may also hear the terms 'adult at risk' or 'vulnerable adult'.

Care and support is the mixture of practical, financial and emotional support for adults who need extra help to manage their lives and be independent, including older people, people with a disability or long-term illness, people with mental health problems and carers.

THE AIMS OF ADULT SAFEGUARDING

- Prevent harm and reduce risk of abuse or neglect to adults
- Stop abuse and neglect wherever possible
- Safeguard adults in a way that supports them in making choices about how they want to live
- Raise public awareness so that communities, alongside professionals, play a part in preventing, identifying and responding to abuse and neglect
- Provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult
- Address what has caused the abuse or neglect

SUPPORTING AN INDIVIDUAL'S WELLBEING

Safeguarding protects an individual's well-being. It should be assumed that individuals are best placed to judge their own well-being. Well-being relates to:

Personal dignity	Exercising control over day-to-day life	Physical, mental health and emotional wellbeing
Domestic, family and personal relationships	Protection from abuse and neglect	Social and economic wellbeing
Suitability of living conditions	Participation in work, education, training or recreation	Contributions to society

WHAT CONSTITUTES ABUSE AND NEGLECT?

People are not always aware that adults, as well as children, are at risk and can experience abuse and neglect.

Abuse or neglect in any form needs to be identified and responded to appropriately to make sure harm can be stopped, or managed, and to make sure the likelihood of it recurring is reduced.

Everyone has a duty to respond if they are worried about abuse or neglect of an adult at risk of harm.

There are many types of abuse and these can include the following:

THE DIFFERENT TYPES OF ABUSE

PHYSICAL ABUSE

PSYCHOLOGICAL ABUSE

SEXUAL ABUSE

DOMESTIC ABUSE

SELF-NEGLECT

ORGANISATIONAL ABUSE

DISCRIMINATORY ABUSE

FINANCIAL OR MATERIAL ABUSE

NEGLECT OR ACTS OF OMISSION

REPORTING A SAFEGUARDING CONCERN

- As a volunteer you are required to report any concerns immediately to your Volunteer Coordinator
- You are not expected to investigate further. These concerns are **confidential** and must only be shared with your Volunteer Coordinator in the first instance.

If an adult confides in you and insists that you don't tell anyone, you must still report it. While it is important to respect someone's wishes, this cannot override their welfare and safety. You should tell them that you have to share this with other people who may be able to help keep them and other adults safe.

01274 364706

Safeguarding.adults@bthft.nhs.uk

REPORTING A SAFEGUARDING CONCERN

DON'T

Panic or allow emotions to become apparent

Share this information with any others at this point until instructed to do so by your volunteer coordinator

Make assumptions about what you're being told

Give out your personal phone number, email or address

Ask leading questions

DO

Keep yourself safe and, if you do not feel safe, remove yourself from the situation

Speak to your volunteer coordinator immediately if you have any concerns

Keep it confidential, except with your volunteer coordinator

Make notes on what you've seen

Be aware of your own limits

KEY POINTS

- Prevent harm and reduce risk of abuse or neglect to adults with care and support needs
- It is a volunteer's responsibility to report any safeguarding concerns immediately

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THANK YOU!

The content of this training was developed by NHS England, E-Learning for Healthcare and has been adapted by **Bradford Teaching Hospitals NHS Foundation Trust**, to provide an accessible format, ensuring that all volunteers have the same basic learning when they start in their role.